



RETURN / EXCHANGE FORM

STEP 1: PLEASE REVIEW OUR RETURN CRITERIA BELOW

- Merchandise must be in new, unwashed and unaltered condition with original tags included. Items must be clean and free of debris.
- Merchandise must be returned within 90 days of delivery

Did you receive a defective item? Please call Customer Service within 10 days of receiving the item.

STEP 2: YOUR INFORMATION

I am including my order receipt along with this form in the package *(if so, no need to fill out this section)*

Order #: _____ Name: _____

Address: _____ Email: _____

_____ Phone: _____

City/State/Zip: _____ Phone: _____

STEP 3: WHAT ARE YOU RETURNING?

Reason: ___ Fit ___ Quality ___ Other

Style #	Qty	Description	Color	Size	Price

STEP 4: WOULD YOU LIKE A REFUND OR EXCHANGE FOR NEW ITEMS?

- REFUND.** Refund will be processed through original form of payment.
- EXCHANGE.** Please complete information below.

Style #	Qty	Description	Color	Size	Price

STEP 5: HOW TO SHIP BACK TO LAX SO HARD

1. Enclose this form in your package.
2. For your convenience, we can provide you with a USPS postage-paid return label via email at your request. The fee for this label is \$3.95 and that amount will be charged once we receive your return/exchange.
3. You may ship your return using the courier of your choice. We recommend insuring your package. LAX SO HARD is not responsible for lost or damaged packages. Please record your tracking number before sending.

4. Please ship all returns to: **LAX SO HARD - Returns**
P.O. Box 42244
Towson, Maryland 21284

LAX SO HARD's Return Policy is strictly enforced to ensure quality products for all our customers. A full description of our policy may be viewed at www.laxsohard.com